

Minutes from Emergency called 911 Board on December 30, 2020

Meeting was called to order at 9AM.

Board members present: Bruce Dean, Faye Stubblefield, Russell Gupton, Jim Ring, Chance Holmes, Nancy Johnson, Jason Head and Gwen Martin. Michael VanDyke was on vacation.

Other's present, 911 Director Rachel Payne, 911 Assistant Director, Jason Pentecost, 911 IT manager, Skyler ????, Chad Gregory and RC Sheriff Chief Deputy, Richard Head.


Director Payne gave an update on the situation relating to the explosion in Nashville on Christmas Day and its affects on 911 calls. Still unable to call out on system phones, using cell phones for call-outs. They are not aware of any serious issues from 911 calls not being answered Christmas afternoon and early evening. A ticket was submitted to AT&T around noon on the 25<sup>th</sup> to forward calls to an alternate line. The rollover request was completed around 8:30 PM on the 25<sup>th</sup>. It was noted that no other setup would have substituted to receive 911 calls for the AT&T issue.

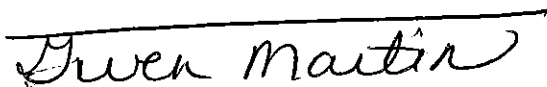
The 911 staff is collecting information and will devise a future "disaster" plan to address this scenario and other scenarios that could occur.

911 staff suggested a backup plan, Verizon OneTalk, that would make future issues like this and other possible issues, much easier to handle giving them the ability to answer more calls and offer portability of telephone served if evacuations happen.

The cost for the equipment is under \$400 and we receive a \$50 credit for each device. 7 are needed and the monthly fee is \$175 per month with no contract. Jim Ring made a motion to purchase, Russell Gupton seconded and it passed unanimously by the 8 board members present.

Meeting was adjourned at 9:40 AM

  
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Bruce Dean

  
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Gwen Martin